



Time	Particulars
0900 Hrs onwards	Registration (Ground Floor)
1000 Hrs – 1030 Hrs	Welcome Tea/Coffee (3rd Floor)
<i>Delegates to be seated latest by 1045 Hrs</i>	
Inaugural Session (Commission Room, 3rd Floor)	
1100 Hrs - 1105 Hrs	Lamp lighting by the Dignitaries
1105 Hrs-1110 Hrs	Welcome Address: Dr Raajiv Singhal, Co-Chair FICCI MVT Committee and Founding Member, Managing Director & CEO, Marengo Asia Hospitals
1110 Hrs - 1115 Hrs	Industry Address: Dr Upasana Arora, Chair FICCI Medical Value Travel Committee & Managing Director, Yashoda Super Specialty Hospitals
1115 Hrs-1120 Hrs	Special Address: Ms Mugdha Sinha, Director General, Ministry of Tourism, GoI
1120 Hrs-1125 Hrs	Special Address: Shri Vaidya Rajesh Kotecha, Secretary, Ministry of Ayush, GoI
1125 Hrs-1135 Hrs	Keynote Address: Prof Vinod K Paul, Member, NITI Aayog, GoI
1135 Hrs – 1137 Hrs	Release of Knowledge Report on Medical Hubs by FICCI & EY in collaboration with NITI Aayog
1137 Hrs-1147 Hrs	Inaugural Address: Shri Prataprao Jadhav, Hon'ble Minister of State (IC), Ministry of Ayush and Minister of State, Ministry of Health and Family Welfare, GoI
1147 Hrs-1150 Hrs	Vote of Thanks & Concluding Remarks: Mr Raj Gore, Co-Chair FICCI Medical Value Travel Committee & CEO - Healthcare Global Enterprises Ltd
1200 Hrs – 1330 Hrs	CEOs Roundtable (Council Room, 3 rd Floor)
	Session Overview: The CEOs Roundtable on Medical Value Travel will bring together the top executives and key decision-makers from leading hospitals, wellness centres, and Medical Value

Travel facilitators to discuss the strategies for positioning India as the global leader in Medical Value Travel. This high-level discussion will focus on identifying challenges, exploring opportunities, and fostering collaboration between stakeholders to promote India as a premier destination for international patients.

Key Session Highlights:

- Insights from hospitals, industry experts, facilitators, policymakers and wellness centres.
- Identifying key challenges in MVT and potential policy interventions
- Key Recommendations & Way Forward

Government Panel:

- **Mr Rajib Sen**, Programme Director, NITI Aayog, GoI
- **Ms Mugdha Sinha**, Director General, Ministry of Tourism, GoI
- **Dr Manoj Nesari**, Adviser (Ayurveda), Ministry of Ayush, Government of India
- **Mr P S Gangadhar**, Joint Secretary (Economic Diplomacy), Ministry of External Affairs, GoI
- **Ms Reena Ashis Dash**, Director, Department of Health & Family Welfare, MoHFW, GoI
- **Ms Sushma Kindo**, Director, Department of Commerce, Ministry of Commerce & Industry, GoI
- **Dr Tanuja Nesari**, Director, All India Institute of Ayurveda

Moderator: FICCI

Industry Participants:

- **Dr Upasana Arora**, Chair FICCI MVT Committee and Managing Director, Yashoda Super Specialty Hospital
- **Dr Raajiv Singhal**, Co-Chair FICCI MVT Committee and Founding Member, Managing Director & CEO, Marengo Asia Hospitals
- **Mr Raj Gore**, Co-Chair FICCI MVT Committee and CEO, Healthcare Global Enterprises Ltd.
- **Dr Narottam Puri**, Advisor FICCI MVT Committee & Principal Advisor, QCI; Board Member & Former Chairman, NABH; Advisor – Medical Operations, Fortis Healthcare Ltd.
- **Mr Varun Khanna**, Co-Chair FICCI Health Services Committee & Group Managing Director, Quality Care India Ltd.
- **Dr Sanjeev Singh**, Medical Director, Amrita Institute of Medical Sciences
- **Dr Pallavi Sharma**, Group Director, Kailash Group of Hospitals
- **Dr Ritu Garg**, Chief Growth & Innovation Officer, Fortis Healthcare
- **Dr Sonia Lal Gupta**, Sr Neurologist, Director, Metro Group of Hospitals
- **Dr Sameer Gupta**, Director, Metro Group of Hospitals
- **Ms Rekha Dubey**, Chief Executive Officer, Aditya Birla Memorial Hospital
- **Mr Dalip Chopra**, President, Foundation of Healthcare and Wellness Promotion
- **Mr Madhusudan Chauhan**, CEO & Director, Jiva Ayurveda
- **Mr. Jayesh V Nair**, CEO, VPS Lakeshore hospital

	<ul style="list-style-type: none"> • Dr Ashish Chandra, Chief Operating Officer (COO), Indian Spinal Injuries Centre (ISIC) • Mr Naveen Sharma, Chief Operating Officer (COO), Dharamshila Narayana Super-speciality Hospital • Mr Manish Rai, Chief Marketing Officer (CMO), Sahyadri Hospitals • Dr Dharmendra Kumar Gupta, Chairman & Managing Director, Felix Hospital • Mr Amit Singh, Group CEO, Yatharth Super Specialty Hospitals • Mr Nihaj G Mohammed, Chief Executive Officer, Meittra Hospitals • Mr Vinit Agarwal, Group COO, Paras Health • Ms Jyoti Kaur, President-International Marketing & MVT, Yashoda Super Speciality Hospital • Dr Rajeev Gupta, Director, Balaji Dental Clinic • Mr Satyam S. Sundaram, Partner – Healthcare, EY • Mr Vinay Aggarwal, Managing Director, Shinon Healthcare • Mr Abhik Moitra, Director, Healthians Research Centre • Mr D.K. Singh, Senior Vice President, MS Ramaiah Memorial Hospital • Mr Anand Kota, Vice President, Lilavati hospital and research centre • Mr Somnath Shetty, Vice President- International Sales and Marketing, IHH Healthcare - Gleneagles Hospitals India • Ms Avani Vora, CEO, Hope Oncology Clinic
1200 Hrs – 1330 Hrs	<p>Workshop: Navigating Medical Value Travel (MVT)- Mastering Compliance for Quality Healthcare (Parallel to CEOs Round Table) <i>(Commission Room, 3rd Floor)</i></p>
	<p>Session Overview: This workshop will focus on the importance of NABH accreditation and quality standards in Medical Value Travel (MVT), and its role in ensuring patient safety, quality healthcare delivery, and international credibility.</p> <p>Keynote Address: Dr. Punam Bajaj, Director, NABH</p> <p>Moderator: NABH</p> <p>Speakers:</p> <ul style="list-style-type: none"> • Air Marshal (Retd) Dr Pawan Kapoor, Vice Chairman, Rus Education and Vice Chancellor Lincoln American University • Dr Lekshmipriya S, Assistant Director, NABH • Dr Kumudita Talwar, Deputy Director, NABH
1330 Hrs – 1430 Hrs	<p>Lunch Break <i>(Banquet Hall and Lobby -3rd Floor)</i></p>
1430 Hrs – 1530 Hrs	<p>Thematic Session I: Shaping the Future of Medical Value Travel: India's Vision for 2030 <i>(Commission Room, 3rd Floor)</i></p>
	<p>Session Overview: As India continues to solidify its position as a global leader in Medical Value Travel (MVT), the sector is undergoing significant transformations. This</p>

	<p>session will explore the evolving dynamics of the MVT landscape, highlighting the impact of geopolitical factors, increasing global competition, and shifting patient preferences. With a growing number of countries vying for a share of the medical tourism market, India faces new challenges in maintaining its competitive edge. At the same time, dynamic factors such as the COVID-19 pandemic, trade regulations, and evolving global healthcare policies have significantly impacted the movement of medical tourists. The session will analyse how these external factors influence India's MVT sector and what strategies are required to navigate this rapidly changing environment.</p> <p>This session aims to provide a comprehensive analysis of the Medical Value Travel (MVT) market landscape, focusing on its growth trajectory, emerging opportunities, and key challenges as we move toward vision 2030. Experts from the healthcare industry and other key stakeholders will discuss strategies to enhance the growth of India's Medical Value Travel sector, leveraging its strengths in quality healthcare, affordability and expanding global demand.</p> <p>Session Chair: Mr Madhukar Kumar Bhagat, Joint Secretary, Ministry of Health & Family Welfare, GoI</p> <p>Moderator: Mr Satyam S Sundaram, Partner- Healthcare, EY</p> <p>Speakers:</p> <ul style="list-style-type: none"> • Dr Upasana Arora, Chair, FICCI Medical Value Travel Committee and Managing Director, Yashoda Super Specialty Hospitals • Dr Sanjeev Singh, Medical Director, Amrita Institute of Medical Sciences • Dr Ritu Garg, Chief Growth & Innovation Officer, Fortis Healthcare • Dr Sonia Lal Gupta, Sr Neurologist, Director, Metro Group of Hospitals • Mr Nihaj G Mohammed, Chief Executive Officer, Meitra Hospitals
1530 – 1645 hrs	<p>Thematic Session II: Reimagining Medical Value Travel: Enhancing the Operational Ecosystem <i>(Commission Room, 3rd Floor)</i></p>
	<p>Session Overview: Over the past decade, India's Medical Value Travel (MVT) sector has emerged as a key pillar of the national economy, drawing an increasing number of international patients and cementing India's position as a global healthcare destination.</p> <p>Although the MVT sector in India has experienced substantial growth, there remains a valuable opportunity to enhance the operational ecosystem consisting of healthcare providers, medical professionals, travel facilitators, regulatory agencies, insurers, and the hospitality sector. Promoting greater collaboration and synergy among these stakeholders can help establish a more cohesive and efficient ecosystem, thereby optimizing the experience for international patients.</p> <p>To address this, it is imperative to reimagine the operational ecosystem of MVT by focusing on scaling the industry, building capacity, and driving innovation through research, development, and collaborations. A critical component of this transformation is the skilling of the workforce. Ensuring that all players in the ecosystem, from medical professionals to travel facilitators, are equipped with the</p>

	<p>necessary skills and knowledge to meet international standards is crucial for sustaining growth and improving patient experiences. Strengthening collaboration among key stakeholders—healthcare providers, medical professionals, travel facilitators, regulatory agencies, insurers, and the hospitality sector—will create a seamless experience for international patients. This will ensure high-quality care, efficient operations, and long-term sustainability for the medical value travel industry.</p> <p>In this context, this session will bring together leaders and experts from the healthcare sector, industry stakeholders, and MVT facilitators to discuss strategic interventions and innovative solutions aimed at driving growth and ensuring the long-term sustainability of India’s MVT sector.</p> <p>Session Chair: Dr Manoj Nesari, Adviser (Ayurveda), Ministry of Ayush, Government of India</p> <p>Moderator: Mr Abhik Moitra, Director, Healthians Research Centre</p> <p>Speakers:</p> <ul style="list-style-type: none"> • Dr Raajiv Singhal, Co-Chair FICCI MVT Committee and Founding Member, Managing Director & CEO, Marengo Asia Hospitals • Mr Raj Gore, Co- Chair, FICCI Medical Value Travel Committee and CEO, Healthcare Global Enterprises Limited (HCG) • Mr Varun Khanna, Co- Chair, FICCI Health Services Committee and MD, Quality Care India Limited • Mr Vinay Aggarwal, Managing Director, Shinon Healthcare • Ms Jyoti Kaur, President- International Marketing & MVT, Yashoda Super Speciality Hospitals
1645 hrs- 1700 Hrs	Tea Break
1700 Hrs – 1900 Hrs	Session III: Ambassadors Industry Meet (Conference Room, 2 nd Floor)
	<p>Session Overview:</p> <p>The session aims to engage key diplomatic and industry representatives in a collaborative discussion to build a more unified, efficient, and sustainable Medical Value Travel (MVT) sector across the globe. The session will reinforce the progress India has achieved in streamlining visa processes, enhancing patient experiences, and improving service standards through initiatives like the National Accreditation Board for Hospitals & Healthcare Providers (NABH). With nearly 40 NABH-accredited players enhancing the quality and credibility of India's healthcare system, the focus will now shift towards further advancing these initiatives to establish India as the preferred global destination for medical travellers.</p> <p>The session will emphasize practical steps, such as cultural awareness campaigns, language skills enhancement for medical professionals, strength and the establishment of certification programs for MVT players.</p>

The outcome of this session will be a clear action plan to elevate the status of India as a top-tier medical tourism destination, while ensuring that the growing demands of international patients are met with professionalism, care, and consistency. It will also explore new avenues for expanding India's healthcare footprint globally, including the establishment of healthcare facilities in host countries and global partnerships that foster self-reliance in the global healthcare ecosystem.

Key Discussion Points

- Exploring bilateral collaboration in MVT and wellness travel
- Discussing policy support, VISA facilitation, and patient mobility
- How to create greater awareness about India's healthcare quality and culture in other countries.
- As each country aims for self-reliance in healthcare, how can the Indian medical travel fraternity contribute to this journey? Could the establishment of Indian healthcare facilities abroad and other collaborative efforts further support healthcare growth in other countries.
- Language remains a barrier even with the best translation services. How can embassies support Indian translators by helping them improve their language skills and cultural understanding, reducing patient anxiety.
- How to standardize the process for Indian doctors conducting outpatient camps and medical education events in other countries? Can embassies assist with facilitating the necessary visas and permissions for such initiatives.

Session Chair: Ms Mugdha Sinha, Director General, Ministry of Tourism, GoI

Co-Chair: Mr P S Gangadhar, Joint Secretary (Economic Diplomacy), Ministry of External Affairs, GoI

Moderator: Mr Satyam S Sundaram, Partner- Healthcare, EY

Special Remarks: Dr Narottam Puri, Advisor- FICCI Medical Value Travel Committee & Principal Advisor- QCI; Board Member & Former Chairman- NABH and Advisor- Medical Operations, Fortis Healthcare

Ambassadors:

- H.E. Mrs. Ildjima Badda Mallot, Ambassador, Embassy of the Republic of Chad / H.E. Mr Hissein Oumar Seidou, Chargé d'affaires, Embassy of the Republic of Chad
- H. E. Mr Nazar Mirjan Mohammed, Chargé d'affaires, Embassy of The Republic of Iraq
- Mr. Sahidou Tanimoune, Charge` d' Affaires, Embassy of Republic of Niger
- H.E Mr. Ubong Akpan Ubong Johnny, Charge' d' Affaires, High Commission of the Federal Republic of Nigeria
- H.E. Mrs Harisoa Lalatiana Accouche, High Commissioner, High Commission of Seychelles
- H.E. Dr Mohammed Abdalla Ali Eltom, Ambassador, Embassy of Republic of Sudan
- H.E. Ms Stella Nkomo, Ambassador, Embassy of the Republic of Zimbabwe

	<p>Industry Representatives:</p> <ul style="list-style-type: none"> • Dr Upasana Arora, Chair FICCI Medical Value Travel Committee & Managing Director, Yashoda Super Specialty Hospitals • Dr Raajiv Singhal, Co-Chair FICCI MVT Committee and Founding Member, Managing Director & CEO, Marengo Asia Hospitals • Mr Raj Gore, Co-Chair FICCI Medical Value Travel Committee & CEO - Healthcare Global Enterprises Ltd • Mr Varun Khanna, Co-Chair FICCI Health Services Committee & Group Managing Director, Quality Care India Ltd. • Dr Sanjeev Singh, Medical Director, Amrita Institute of Medical Sciences • Mr Dalip Kumar Chopra, President, Foundation of Healthcare and Wellness Promotion (FHWPI)
1900 Hrs – 2000 Hrs	<p>FICCI Medical Value Travel Awards 2025 (3rd Floor Commission Room)</p>
	<p>This prestigious event will bring together industry leaders, government representatives, and global stakeholders to celebrate achievements and discuss the future of Medical Value Travel in India.</p> <p>The awards will highlight outstanding achievements in clinical specialties, Ayurveda, wellness, and international patient facilitation, inspiring more healthcare providers to strive for excellence.</p> <p>Chief Guest: Shri Ashish Sood Hon'ble Minister for Home, Power, Urban Development, Education & Training, Government of NCT of Delhi</p> <p>Awards Jury Chair: Shri Sudhanshu Pandey, Election Commissioner for UTs</p>
2000 Hrs onwards	<p>Networking Dinner</p>